Electronic Acknowledgement Receipt				
EFS ID:	4848912			
Application Number:	09756120			
International Application Number:				
Confirmation Number:	5602			
Title of Invention:	Method and system of remote support of device using e-mail			
First Named Inventor/Applicant Name:	Tetsuro Motoyama			
Customer Number:	22850			
Filer:	Marvin Jay Spivak/Abebech Hailemariam			
Filer Authorized By:	Marvin Jay Spivak			
Attorney Docket Number:	198775US-2			
Receipt Date:	24-FEB-2009			
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Time Stamp:	16:10:34			
Application Type:	Utility under 35 USC 111(a)			

Payment information:

Submitted with Payment	no
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1		198775USResponse.pdf	597864	ves	17
.			acact9a01c8db80e205cf1d0e88ee3bc205f e856	, ,	.,

multipart Description/FDT files in .21p description				
Start	End			
1	1			
2	2			
3	10			
11	17			
	1 2 3			

Multipart Description/PDF files in .zip description

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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.